

united by Mahler

11/9/2024

Exhibition Grounds in Prague

Where will the concert take place?

The concert will take place at the Exhibition Grounds in Prague in Holešovice. It is an “open-air” concert at the exhibition grounds, not in the building.

How can I get to the venue?

You can get to the venue by taking underground line C to the Nádraží Holešovice stop and then by trams 2, 6, 7, 12, 14, 17, 25, 27, 93 or 94 to the Výstaviště stop. Always check dpp.cz for the current operation of each line. Private car parks are available in the vicinity. For more information, please visit <https://navystavisti.cz/kudy-k-nam/>.

What is the earliest I can arrive the concert?

The venue will be open from 7pm for entry to the concert.

When will the concert be closed for entry?

The concert venue will be closed and visitors seated no later than 8pm.

Is it possible to attend the concert after the closure of the concert venue?

If you arrive less than 5 minutes before the start of the concert, we reserve the right to seat you in the nearest available seat so as not to disrupt the start or progress of the concert.

How do I find my seat?

The sector, row, and seat number are indicated on each ticket. You can find your sector on the map of the venue at the entrance to the concert, on the navigation signs located throughout the concert venue, or the on-site organisers can assist you.

Is the venue wheelchair accessible?

There is wheelchair access to the concert, but the number of seats for people with disabilities is limited. Tickets for PWD/P should always be ordered by e-mailing vstupenky@dvorakovapraha.cz

Will the concert be held in inclement weather?

You will always be informed in advance of changes made to the concert in the event of inclement weather. This is an open-air concert and the venue is not covered.

What if the concert is cancelled due to bad weather?

If the concert is cancelled due to weather, you will be informed immediately. If the performance is cancelled due to force majeure, you are entitled to a full refund of your admission fee, but only if the performance was not held at all or was terminated within the first 20 minutes.

Will the seating be covered?

The concert venue is not covered; appropriate and comfortable clothing suitable for the current weather conditions on site is recommended.

Is there a dress code for the concert?

There is no dress code for the open-air concert. Appropriate and comfortable clothing is recommended given the current weather on site.

Can I buy a ticket at the door?

Tickets can be purchased on site at the venue box office. Tickets can be paid by credit card.

Is it possible to order tickets in bulk against invoice?

Bulk ticket ordering is possible by prior arrangement at vstupenky@dvorakovapraha.cz.

Is it possible to apply discounts?

The discounts listed on the website [here](#) can be applied to ticket purchases.

Admission for children and disabled persons

All children must have their own ticket with their own seat; a discount for children under 15 can be applied. There are 8 seats available for disabled persons and a seat for an escort. For discounted tickets for children up to 15 years of age or for people with disabilities, please contact vstupenky@dvorakovapraha.cz.

Can I pay by card at the venue?

Tickets can be purchased with a credit card. Refreshments and daily programmes can only be paid for with cash.

Can I buy refreshments on site?

There will be an opportunity to purchase refreshments on site. Refreshments can only be paid for with cash.

Will there be daily programs for sale on site?

You can purchase daily programs for the concert on site. Day programs can only be paid for with cash.

Can I take photos or videos at the concert?

Photography (personal digital cameras and phones are an exception) and professional audio-video recording is prohibited on the premises.

Information for smokers

Smoking is prohibited in the designated concert area.

Conditions of entry:

Entry to the festival grounds is subject to the purchase of a ticket. It is not permissible to bring glass containers, bottles, cans, film cameras, weapons, dangerous objects, pyrotechnic objects, explosive and inflammable substances, etc. Suitcases, large bags, and backpacks are not allowed on the premises. It is not allowed to bring your own food and beverages into the premises, or to bring and use toxic, narcotic, addictive and psychotropic substances that are prohibited by the legislation of the Czech Republic. It is not allowed to enter the premises with dogs or other animals, with the exception of assistance dogs for disabled persons. It is forbidden to enter the premises in cars, motorcycles, bicycles, scooters, roller skates, skates, animals, etc. It is also forbidden to take photographs (personal digital cameras and telephones are an exception) and to make professional audio-video recordings. Security is authorized to conduct body searches upon entering the premises.

Further questions?

If you have any further questions, please do not hesitate to contact us at vstupenky@dvorakovapraha.cz or at +420 775 495 495