

united by Mahler

11/9/2024

Exhibition Grounds in Prague

Where will the concert take place?

The concert will take place at the Exhibition Grounds in Prague in Holešovice. It is an “open-air” concert at the exhibition grounds, not in the building.

How can I get to the venue?

You can get to the venue by taking underground line C to the Nádraží Holešovice stop and then by trams 2, 6, 7, 12, 14, 17, 25, 27, 93 or 94 to the Výstaviště stop. Always check dpp.cz for the current operation of each line. Private car parks are available in the vicinity. For more information, please visit <https://navystavisti.cz/kudy-k-nam/>.

What is the earliest I can arrive the concert?

The venue will be open from 7pm for entry to the concert.

When will the concert be closed for entry?

The concert venue will be closed and visitors seated no later than 8.05pm.

Is it possible to attend the concert after the closure of the concert venue?

If you arrive less than 5 minutes before the start of the concert, we reserve the right to seat you in the nearest available seat so as not to disrupt the start or progress of the concert.

How do I find my seat?

The sector, row, and seat number are indicated on each ticket. You can find your sector on the map of the venue at the entrance to the concert, on the navigation signs located throughout the concert venue, or the on-site organisers can assist you.

Is the venue wheelchair accessible?

Yes, the venue is fully wheelchair accessible. Tickets for guests with disabilities must be ordered by e-mail at info@spojenimahlerem.cz.

Will the concert be held even in the bad weather?

This is an open air concert and the venue is not roofed with the exception of the stage. It is recommended to bring a waterproof jacket or raincoat as it is not advisable to use an umbrella in the auditorium. We will let you know if there are any changes to the concert due to bad weather through an e-mail sent to the address you used to purchase your tickets.

What if the concert is cancelled due to bad weather?

If the concert is cancelled due to bad weather or force majeure, you are entitled to a full refund of the cost of your ticket. The same applies if the concert is cancelled within the first 20 minutes of the performance.

Will the seating be covered?

The concert venue is not covered; appropriate and comfortable clothing suitable for the current weather conditions on site is recommended.

Is there a dress code for the concert?

There is no dress code for the open air concert. Appropriate and comfortable clothing is recommended, taking into account the weather forecast. In case of light rain, it is not possible to use an umbrella in the auditorium.

Can I buy a ticket at the door?

Tickets can be purchased on site at the venue box office. Tickets can be paid by credit card.

Is it possible to order tickets in bulk against invoice?

Bulk ticket ordering is possible by prior arrangement at vstupenky@dvorakovapraha.cz.

Is it possible to apply discounts?

Discounts are available for ISIC and ITIC cardholders (20%), senior citizens over 65 (20%) and children under 15 (50%). Group ticket orders are possible by prior arrangement at info@spojenimahlerem.cz.

Admission for children and disabled persons

All children must have their own ticket with their own seat; a discount for children under 15 can be applied. There are 10 seats available for disabled persons and a seat for an escort. For discounted tickets for children up to 15 years of age or for people with disabilities, please contact vstupenky@dvorakovapraha.cz.

Can I pay by card at the venue?

Tickets and refreshments ordered at the Pivovar Kolkovna restaurant can be paid for by card. Day programmes and selected drinks purchased at the stand of the Pivovar Kolkovna restaurant outdoors can only be paid for in cash.

Can I buy refreshments on site?

The Pivovar Kolkovna restaurant at the Prague Exhibition Grounds will be open to concert visitors from 7 pm to midnight, offering drinks and cold and hot dishes (the kitchen closes at 11 pm). The restaurant offers outdoor and roofed seating areas.

Will there be daily programs for sale on site?

You can purchase daily programs for the concert on site. Day programs can only be paid for with cash.

Can I take photos or videos at the concert?

Taking photographs or making audio or video recordings at the concert venue (auditorium) during the concert is not allowed. Taking photographs is only allowed before and after the concert.

Information for smokers

Smoking is prohibited in the designated concert area.

Conditions of entry:

A valid ticket is required to enter the concert venue. Glass bottles, cans, film cameras, weapons, pyrotechnics, explosives and inflammables, etc. may not be brought into the venue. Suitcases, large bags and backpacks are also not allowed. Bringing your own food and beverages into the premises or bringing and using narcotics and psychotropic substances that are prohibited by the legislation of the Czech Republic is not allowed. Dogs or other animals are not allowed on the premises, with the exception of assistance dogs for guests with disabilities. It is forbidden to enter the premises using cars, motorcycles, bicycles, scooters, roller skates, etc. Taking photographs during the concert and making professional audio and video recordings is not allowed. The security service is authorised to conduct body searches of guests entering the concert venue.

Further questions?

If you have any further questions, please do not hesitate to contact us at vstupenky@dvorakovapraha.cz or at +420 775 495 495